CHS

3

Annual Maintenance & Support/Hosting Services:

Services/benefits to JP 1,2,3,4 Tyler County:

- Annual software maintenance pricing secured for 5 years
- Yearly updates to software
- Phone/Electronic/Online customer support
- Secure storage of data and images
- Nightly Data/Image backups.
- Disaster Recovery: Data will be securely stored in a redundant offsite facility.
- Significant reduction in customer IT support needed
- Increased space –with no server located on site
- Security: Data transmission made via VPN

ANNUAL MAINTENANCE & SUPPORT/HOSTING	PRICE	TOTAL
JP court 1,2,3,4 – iTicket – citation upload interface for DPS	$2,000.00	$2,000.00
	TOTAL ANNUAL COST:	$2,000.00

Billing to begin after successful Installation

pricing and costs Included are valid for 60 days from proposal date unless extended in writing by NET Data.